

SLO Chamber webinar series

Reopening for you, your employees & your customers, Part 2

Q&A from Thursday, May 28, 2020

Q. If there is a nail technician within a Hair Salon, are they able to see clients?

A. Dr. Rick Rosen - County of SLO

No. Only haircuts are allowed at this time, nail technicians are not yet approved to operate.

Q. What stage do restaurants get full capacity

A. Carolyn Berg - County of SLO

The State has not clearly defined that; however the State's Stage 4 "End of Stay at Home Order" is considered largely back to normal.

Q. Where does adventure tourism really fall? We have a lot of similarities to stage 2 as well as stage 3 businesses. We have retail, transportation and close proximity to customers. We have not found guidelines or expectations written for our type business. Do you have any recommendations?

A. Carolyn Berg - County of SLO

The State has not directly addressed what Stage tourism might fall under, but in general it depends on your business type and an ability to physically distance. Currently the State's Stay at Home Order currently does not allow non-essential travel/tourism. In the meantime, for your specific business's questions, you can email the County at eoc-liaison@co.slo.ca.us for specific questions.

Q. Would you recommend this signage for essential business facilities, such as offices, where the general public does not frequent?

A. Dr. Rick Rosen - County of SLO

There is not a need to post the Safe to Open sign in nonpublic areas, but it is always helpful to post reminders, even just in employee areas to remind them of the importance of handwashing and adhering to social/physical distancing guidelines. You can find some of these sample signs in the toolkit on the emergencyslo.org website.

A. Anita Konopa - County of SLO

Hi Michelle, many of the signs available on the website under "COVID Compliant Signage" would be helpful for non public facing businesses, including hand washing and social distancing.

Q. Will SLO county make wearing masks mandatory ?

A. Anita Konopa - County of SLO

Although we continue to recommend that cloth masks be worn when physical distancing cannot be maintained, currently disease rates do not necessitate a county-wide mask order. We continue to have frequent conversations over additional actions that may be necessary. Due to the consistent low prevalence of disease in our local community thus far, we have not yet needed to take some of the more sweeping actions other counties have implemented. Should we see an increase in our positive cases or transmission rates, we will readdress our current orders and identify if further restrictions are necessary.

A. Anita Konopa - County of SLO

Some business types do have mask requirements within their state guidance, however, so businesses should follow the guidance for the industry sector.

Q. Is there any person from the County or the cities that is tasked with a focus on any industry? Thinking of someone that, for example, works with restaurants or child care providers for specific questions applicable to those types of businesses. Thank you.

A. Anita Konopa - County of SLO

We have a team of people working on the guidance. But questions can come into the county at eoc-liaison@co.slo.ca.us

Q. What is your #1 recommendation for businesses that are not yet authorized to be open to the public? What can they do now to prepare?

A. Carolyn Berg - County of SLO

While we understand that the State's guidance and process is dynamic and shifting each day, we're trying to include interim guidance and resources for you to begin planning for Stages 3 and 4 on www.emergencyslo.org/reopening